Q: **Is any of my personal information stored in the Online Banking product?**
A: Yes, the Online Banking product stores your User ID, password and user preferences.

Q: **How current is my banking information?**
A: Your account information is updated every business day with new transactions that are posted to your account.

Q: **What accounts will I be able to access through Online Banking?**
A: You can access your checking, savings, CD, IRA, and loan accounts from the Online banking service. Our Online Banking Product is intended to give you as much access, security, and versatility as possible.

Q: **How much account information can I view at once?**
A: The system will show you up to 12 months of transaction history.   You can choose a View Range of since last statement, 7 Days, 15 Days, 30 Days or All.

Q: **Can I view my account details in more than one way?**
A: Yes, you can view your accounts by date, check number, debit, or credit in ascending or descending order. You can always do a search for a certain transaction.

Q: **What formats can I download my transaction history in?**
A: Online Banking supports downloads to Quicken™, Microsoft Money™, QuickBooks™, QIF, CSV or TXT file formats.

Q: **Can I schedule future transfers?**
A: Yes, you can schedule future or recurring transfers.

Q: **How long can I be inactive before being logged out of the Online Banking product?**
A: The inactivity time out default is set for 10 minutes.

Q: **What is required to use the Online Banking service?**
A: All you need to use Online Banking is a secure browser that supports 128 bit encryption, such as Microsoft IE® and Edge®, Firefox®, Safari®, and Chrome®. You can use any computer that has Internet access. You can click on Test Browser from our Login Screen and see if your internet browser is the correct version.

Q: **How do I access Online Banking?**
A: You can click on the more options drop down list on our main homepage. There you will find and enrollment link. You will see click here to enroll now. Your information must match the information we have in our system. You will be emailed a link and then be given an ID and password.

Q: **Can I create my own password that is easy for me to remember?**
A: Yes, after you use your assigned password to log-in for the first time, you can go to Options and change your password.

Q: **What happens if I forget or lose my password?**
A: Just call us and we will take you through the steps needed to get back into the system immediately!